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May 2016

*"...it does not matter if we are forgotten;
what matters is the effect we have on those
around us and those who come after us.
What matters is how our own lives affect
the larger, perpetual community of the
living."* **Lynn Schooler**



Live Upcoming Webinar



Intro to The Iron Triangle: Quality, Resources, and Time Constraints

Do you want it Good, Cheap, or Fast? Pick two. The so-called Project Management or Iron Triangle establishes three sets of parameters for projects and enterprises. The Triangle helps keep teams aligned and on track, even while making decisions on...[Continue reading →](#)

FRIDAY, JUNE 24, 2016

[Join us at the ALA Annual Conference for
Great Advice on a Consulting Career](#)



Growing Communities

Great gardens are a balance of the bright explosion of annuals, which can pop up anywhere, and the reliable foundation of perennials. Communities are places to experiment with new ideas while we support the tried and true. It is the mix between tradition and innovation, the familiar and the unexpected, that makes for great places to live and grow.

Rent a Recorded Webinar



[Practical Group Process: How To Avoid Groupthink](#)

Consciously or unconsciously, people on a committee often bond. Too quickly, they come to agreement. Decisions are made, but information is not verified, and alternative methods are not identified and explored. The initial satisfaction of making...[Continue reading →](#)

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Looking for a live webinar or in-person program on a particular date? Curious what training topics and formats are popular? Checking out where we are going to be in coming months? The Siera calendar provides information and inspiration for educators and adult learners. Updated weekly...([See calendar](#))



Featured Library Topic



[When Nice Isn't Enough: Dealing with Your Library's Most Difficult Customers](#)

Good manners and a friendly demeanor can handle most library customer relations issues. But what if civil is not enough? Do you, your staff, and your co-workers know what to do if someone is emotionally or physically intimidating? If they are...[Continue reading](#) →

[Great Community by Doing Good](#)

Nothing changes a community for the better like volunteering. Whether you're organizing a food or clothing drive, securing the safety of your neighbors or cleaning up your streets, doing good connects you with others in meaningful ways. And it creates and cultivates a community that...[Continue reading](#) →



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